



I am a **new student** at ULM.

What is my Campus Wide ID (CWID)?

1. Go to <https://arrow.ulm.edu> and click on LOG IN to Student Services



2. Enter your SSN and your PIN (2-digit birth month and 4-digit birth year). Click Login.
Note: If you are NOT a new student and have forgotten your PIN, then click on the Forgot My PIN link and follow the instructions listed.

Please enter your Student Identification Number and your Personal Identification Number (PIN) and select **Login**.

Student ID:

PIN:

Remember to select buttons and menu links only **once**.

[I Forgot My PIN](#)

3. Your CWID is now displayed.

Student Login

Please use the following Login ID from now on.

Your new Login ID:

Remember to select buttons and menu links only o



What is my username?

1. Go to <http://my.ulm.edu> and click the Help tab.



2. Scroll down the page and enter your CWID. Click Get Account Name.

Account Lookup

What's Your Account Name?

—use this form to find out

Students, you may find this form useful in determining your network account name. All accounts are created by an automated process. The normal account name is composed of the first six characters of your lastname and the first letter of your first and middle name. But due to some common names and sequences, variations of the naming structure may result. So please use the following form to look up your account name.

IMPORTANT INFORMATION ABOUT YOUR EMAIL ACCOUNT

You will keep the same account name from 1 semester to the next, as long as you do not withdraw for longer than 1 full term semester (Fall or Spring). At that time your email account and all other associated access will be terminated. If you return later and are assigned a new account, the past emails and other system preferences will not be recoverable.

Please use your CWID (Campus-Wide ID) in reference to this lookup utility.

Note: If you do not know your CWID, login to [ARROW](#) with your Social Security number and you may obtain the CWID through that process.

CAMPUS-WIDE ID NUMBER (CWID):

3. Your username is now displayed.

Account Lookup

What's Your Account Name?

—use this form to find out

Your assigned account name is

Your password is initially assigned using your (birth month & year, ex: 0981). This account provides you access to:

- myULM
- Moodle
- Email
- Wireless
- GoPrint Lab Printing
- ULM Dialup